

Monitoring includes:

Tracking calls, messages and keystrokes



Taking screenshots, webcam footage or audio recordings



Use of specialist monitoring software



1 in 5

believe that they have
been monitored by an
employer

70%

said they would find
monitoring in the
workplace intrusive



would be comfortable taking a
new job if they knew that their
employer would be monitoring
them



If an organisation is looking to monitor workers, it should take appropriate measures, including:



making workers aware of the nature, extent and reasons for monitoring



having a clearly defined purpose and using the least intrusive means to achieve it



having a lawful basis for processing workers data, e.g. consent or legal obligation



telling workers about any monitoring in a way that is easy to understand



carrying out a Data Protection Impact Assessment for any monitoring that is likely to result in a high risk to the rights of workers



making the personal information collected through monitoring available to workers if they make a Subject Access Request (SAR)

SOURCE:

<https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/employment-information/employment-practices-and-data-protection-monitoring-workers/ctices-and-data-protection-monitoring-workers/>