

Time	Activity		Presenter
09.30 - 10.00	<b>Registration, tea/coffee, take your seat</b>		Gina Ellis & Kay Rydings
10.00 - 10.05	<b>Welcome &amp; opening address</b>		Dave Anderson
10.05 - 10.55	CII-Accredited Session 1 <b>Regulation Roundup</b> - Expectations of a Smarter Regulator		Helen Dean, & Dave Anderson
10.55 - 11.05	<b>Comfort break</b>		
11.05 - 11.55	CII-Accredited Session 2 <b>FCA Insurance Priorities -</b>		John King
11.55 - 12.40	<b>Lunch/networking</b>		
12.40 - 13.30	<b>Optional breakout sessions (CII -Accredited)</b>		
	Optional session 1	<b>Managing Third-Party and technology risk</b> (AI, RegTech, outsourcing)	Robin Knowles
	Optional session 2	<b>Claims handling; Good and poor practice</b>	Lucinda Roberts
	Optional session 3	<b>Staying Ahead of Financial Crime</b>	Jenny Hemmings
13.30 - 13.40	<b>Comfort break / Change session</b>		
13.40 - 14.30	<b>Optional breakout sessions (CII -Accredited)</b>		
	Optional session 1	<b>Managing Third-Party and technology risk</b> (AI, RegTech, outsourcing)	Robin Knowles
	Optional session 2	<b>Claims handling: Good and poor practice</b>	Lucinda Roberts
	Optional session 3	<b>Staying Ahead of Financial Crime</b>	Jenny Hemmings
14.30 - 14.50	<b>Comfort break</b>		
14.50 - 15.50	CII-Accredited Session 3 <b>Keynote Session</b> Leadership, mindset and pushing beyond your limits		Sean Conway
15.50 - 16.00	<b>Closing address</b>		Gina Ellis
16:00 – 17:00	<b>Optional farewell drinks and networking</b>		